



# EVER WONDER.... IS IT A TRUE EMERGENCY? WHERE SHOULD I GO?

## CALL PINON FAMILY PRACTICE FIRST:

(WE NEARLY ALWAYS HAVE SAME DAY APPOINTMENTS – DON'T WAIT TO CALL!)

**MONDAY – THURSDAY WE HAVE A LIMITED # OF ACUTE APPOINTMENTS 5PM - 7PM**

- Sprains, Strains and Broken Bones
- Stitches/Wound Assessment
- Minor Injuries
- Coughs, Colds, Sore throats
- Ear Aches, Back aches, Headaches
- Eye, Sinus or Urinary Tract Infections
- Vomiting, Diarrhea, Upset Stomach
- Minor Dermatitis/Allergic Reactions (not with airway/respiratory problem)
- Flu Symptoms, COVID19, Fever, Cough, SOB, Headache
- Pink Eye/Conjunctivitis

**WHEN TO GO TO URGENT CARE/PHARMACY CLINIC:** For any of the above conditions - outside of our normal business hours and as directed by our on-call provider

## OUR RECOMMENDATIONS FOR NON-EMERGENT, AFTER HOURS CARE:

- Don't wait until the end of the day to call us/send a portal message
- Nights and weekends – **CALL OUR PROVIDER ON CALL**
- Remember: Urgent Care and ER copay's are higher than your PCP
- **\$\$**Hospital owned Urgent Care (and satellite ER's) charge an additional "facility fee" resulting in a much higher out of pocket cost to you/your insurance (UC Health, SCL, CENTURA, HCA - hospital owned facilities)
- **\$\$**When we say "Go to the ER" we mean **"GO TO A MAIN HOSPITAL CAMPUS ER"** not a satellite ER/UC. There is a difference! (Specialty care and imaging is limited at satellite facilities, therefore resulting in additional costs, a waste of time and sometimes, medical transport)



**We will always have a provider on-call outside of normal office hours (including holidays) to help guide you for NON-EMERGENT CARE**

# 303-948-2676

"Keeping you healthy is our primary focus."

**Call 911 or go to the nearest emergency room if you experience any of the following!**

**Serious Bodily Injury**

**Loss of Consciousness**

**Difficulty Breathing (sudden/severe)**

**Severe Asthma attack**

**Major Burns**

**Severe Chest Pain**

**Extreme Blood Loss**

**Poisoning**

**Severe Headache**

**Severe Abdominal Pain**

